### **Panel**

# To track and to get tracked: new innovative methods and advancements

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### **Definition: What is tracking?**

- Tracking: the act or process of following something or someone
- Internet tracking:
  - collecting, storing and possibly sharing information about visitors' activities on the Internet
  - from the analysis of the visitors' behavior it may be derived:
    - Location
    - Preferences
    - Information such as voucher usage, shopping cart drop outs
    - Personal interests
  - often the basis for (targeted) advertisements
- Tracing ≠ tracking:
   e.g. Corona contact tracing is not "following users" (no location)





Cross-device tracking e.g. via ultrasound

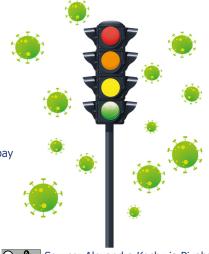
Location services systematically track

(mobile) access points

## Other kinds of tracking



Source: Anthony Cheung via Pixabay



Source: Alexandra Koch via Pixabay

MAC addresses of mobile phones for controlling the visitor flow

WiFi Access Point tracking

To track and to get tracked

Not always used to identify persons



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### Does European Data Protection Law Apply? Article 3 (2) GDPR + ePrivacy Law

Article 3

#### Territorial scope

- This Regulation applies to the processing of personal data in the context of the activities of an establishment of a controller or a processor in the Union, regardless of whether the processing takes place in the Union or not.
- This Regulation applies to the processing of personal data of data subjects who are in the Union by a controller or processor not established in the Union, where the processing activities are related to:
- (a) the offering of goods or services, irrespective of whether a payment of the data subject is required, to such data subjects in the Union; or
- (b) the monitoring of their behaviour as far as their behaviour takes place within the Union.



Consent for cookies that are not strictly necessary

# Cookies — a basic technology. And the law?



Press and Information

Court of Justice of the European Union
PRESS RELEASE No 125/19
Luxembourg, 1 October 2019

Judgment in Case C-673/17 Bundesverband der Verbraucherzentralen und Verbraucherverbände – Verbraucherzentrale Bundesverband eV v Planet49 GmbH

#### Storing cookies requires internet users' active consent

A pre-ticked checkbox is therefore insufficient

The German Federation of Consumer Organisations has challenged before the German courts the use by the German company, Planet49, of a pre-ticked checkbox in connection with online promotional games, by which internet users wishing to participate consent to the storage of cookies.<sup>1</sup> The cookies in question aim to collect information for the purposes of advertising Planet49's partners' products.

The Bundesgerichtshof (Federal Court of Justice, Germany) asked the Court of Justice to interpret the EU law on the protection of electronic communications privacy.<sup>2</sup>

In today's judgment, the Court decides that the consent which a website user must give to the storage of and access to cookies on his or her equipment is not validly constituted by way of a prechecked checkbox which that user must deselect to refuse his or her consent.

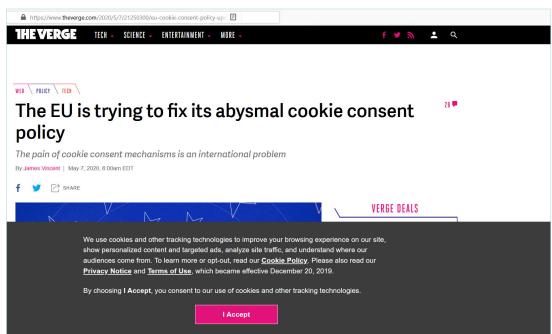
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# Looking into the real world: Pain of cookie consent 1/3



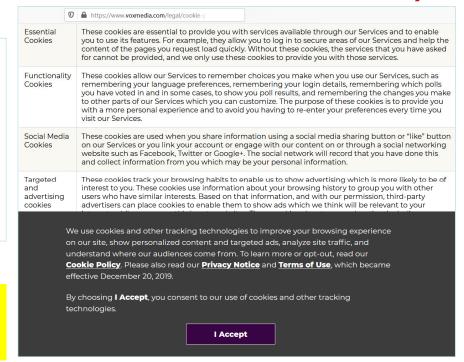
https://www.theverge.com/2020/5/7/21250300/eu-cookie-consent-policy-updated-guidelines-cookie-wall



# Looking into the real world: Pain of cookie consent 2/3

- Analytics and Performance Cookies
- 2. Essential Cookies
- 3. Functionality Cookies
- Social Media Cookies
- Targeted and Advertising Cookies

Which cookies are strictly necessary?



To track and to get tracked



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# Looking into the real world: Pain of cookie consent 3/3

#### Datenschutz und Nutzungserlebnis auf

Wir übermitteln Daten an <u>Drittanbieter</u>, die uns helfen, unser Webangebot zu verbessern und zu finanzieren. In diesem Zusammenhang werden auch Nutzungsprofile gebildet und angereichert, auch außerhalb des EWR. Hierfür und um bestimmte Dienste zu nachfolgend aufgeführten Zwecken verwenden zu dürfen, benötigen wir Ihre Einwilligung. Indem Sie "Alle akzeptieren" klicken, stimmen Sie diesen (jederzeit widerruflich) zu. Dies umfasst auch Ihre Einwilligung nach Art. 49 (1) (a) DSGVO. Unter "Einstellungen oder ablehnen" können Sie Ihre Einstellungen ändern oder die Datenverarbeitung ablehnen. Sie können Ihre Auswahl jederzeit unter "<u>Privatsphäre</u>" am Seitenende ändern.

Informationen auf einem Gerät speichern und/oder abrufen Personalisierte Anzeigen und Inhalte, Anzeigen- und Inhaltsmessungen, Erkenntnisse über Zielgruppen und Produktentwicklungen

Fremdinhalte anzeigen (Soziale Netzwerke, Videos)

Einstellungen oder ablehnen

Alle akzeptieren

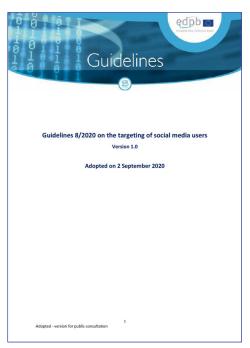
Widerspruchsrechte zu Datenverarbeitungen auf Grundlage von berechtigten Interessen können Sie ebenfalls unter "Einstellungen oder ablehnen" ausüben.

<u>Datenschutzerklärung</u> | <u>Impressum</u>

"Hey, user, we need your consent! 'Being informed' is overstated."



## Tracking often a basis for targeting



... on the basis of

- observed data
- inferred data



Source: Gerd Altmann via Pixabay

https://edpb.europa.eu/sites/edpb/files/consultation/edpb\_guidelines\_202008 onthetargetingofsocialmediausers en.pdf

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Source: Szilárd Szabó via Pixabay